

Mobile Airport Authority 1891 9th Street Mobile, AL, 36615

ADA Policy Statement

Purpose:

Mobile Airport Authority (MAA) is committed to ensuring equal access and opportunities for all individuals, including those with disabilities, in compliance with the Americans with Disabilities Act (ADA) and other relevant federal and state laws.

Policy:

Non-Discrimination: MAA prohibits discrimination against individuals with disabilities in all aspects of employment, services, programs, and activities.

Accessibility: MAA is dedicated to providing accessible facilities, services, and programs to ensure that individuals with disabilities can participate fully in all aspects of airport operations. This includes accessible parking, restrooms, information counters, and other facilities.

Communication: MAA is committed to providing effective communication for individuals with disabilities. This may include providing information in alternative formats or ensuring the availability of assistive devices.

Employment: MAA is an equal opportunity employer and will make reasonable accommodations for the known physical or mental limitations of qualified individuals with disabilities unless doing so would impose an undue hardship.

Emergency Evacuation: MAA has established procedures to ensure the safe and efficient evacuation of individuals with disabilities in the event of an emergency.

Service Animals: MAA welcomes individuals with disabilities who use service animals. Service animals are permitted in all areas of the airport where the public is allowed.

Feedback: MAA encourages feedback from individuals with disabilities regarding the accessibility of its facilities and services. Feedback can be provided by contacting **Michael K. Gunn**, Director of Airports.

Implementation:

This policy applies to all employees, contractors, volunteers, and members of the public. MAA will take appropriate steps to ensure that individuals with disabilities are not excluded from, denied services, segregated, or otherwise treated differently than other individuals.

Grievance Procedure:

Individuals who believe they have been subjected to discrimination on the basis of disability may file a complaint with the Director of Airports by <u>submitting a form online</u> or/and by contacting:

Federal Aviation Administration Office of Civil Rights, ACR-1 800 Independence Avenue, S.W. Washington, D.C. 20591

Federal regulations on unlawful discrimination are available for review in the Director of Airport's Office.

Contact Information:

Michael K. Gunn, ACE

Director of Airports

- (C) 251-298-9112
- (O) 251-633-4510
- (E) mikeg@mobairport.com

Office Located at:

8400 Airport Blvd Mobile, AL 36608